

The VCSE, including National Voices, need to



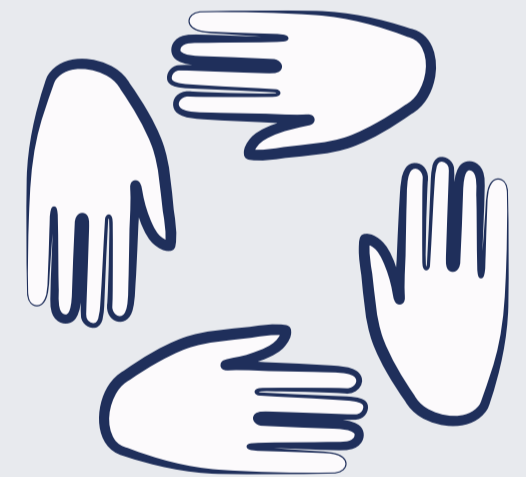
Continue to build strong relationships with the statutory system (including healthwatch), with each other and with infrastructure organisations to create coherent and holistic support offers.

Support people who are waiting or unable to access services with information, practical and emotional assistance and advocacy.



Collate data and insight on people's unmet needs and inequalities around ability to access services.

Advocate for holistic, community and person centred, and equitable support models that help people cope when facing access difficulties to statutory services.



Focus service development and outreach on communities traditionally underserved, even by the charity and voluntary sector.

Engage with the emerging ICS leadership groups to emphasise improving timely access for people across the whole system and all its services, rather than prioritising structural decisions and processes.

