

Our Strategy:

2024 - 2029









Our approach

care.



Our Vision:
People influencing their health and



Our Mission:
We are asking for fair and person-centred health and care.



We want health and care to be influenced by people who use and need it the most.



We do this by:



Listening to what people want, especially those with health problems or facing unfair treatment.



Bringing people together to change health and care.



Our priority areas



We worked with charities, people with lived experience, and partners to find three important and connected areas to focus on.



End unfair access:



We will remove barriers faced by those who get the worst care.



This will help improve care for everyone.



Give power to people and communities:



We will help communities work with leaders to make big choices together.

This will use everyone's skills and make sure care is focused on each person.

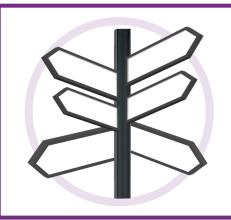


Change how success is measured:



We will push for better ways to check if patients are happy and healthy.

This will make sure the NHS focuses on what matters to people.



Big changes ahead



Important changes we expect to see as a result of our work:



Health and care leaders will start thinking more about people who are not able to access health and care services.



They will learn to ask why and involve people in finding solutions.



People will have more choice and control over the health support they get.



Making decisions in health and care will become fairer for everyone.



How patients feel and the results of their care will become just as important as money and how hard NHS staff work.



Politicians and the media will regularly check how well the NHS is meeting the needs of patients.



This report was made by National Voices.

This report was made by National Voices.

Email: info@nationalvoices.org.uk

Website: www.nationalvoices.org.uk

Twitter: @NVtweeting

This document was translated into easy read by Ace Anglia.

Website: www.aceanglia.com

Facebook: Ace Anglia Instagram: @ace_anglia

Twitter: @aceanglia

Email: info@aceanglia.com

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